

Your Best Wool carpet installation is a significant investment, both in monetary terms and the overall image of your facilities. A consistent and effective carpet maintenance program can maintain the initial image and also dramatically extend the life of your flooring.

In order to keep carpet products performing to their best, the design and implementation of a comprehensive, proactive maintenance plan is critical (Proactive cleaning is preventative maintenance which takes place before the carpet looks dirty, as opposed to reactive cleaning, which occurs after the carpet becomes visibly soiled.)

Daily cleaning is necessary in all areas – heavy, medium and light traffic areas – and includes the following steps:

- Daily vacuuming of walk-off mats
- Daily vacuuming of squeeze points and main traffic lanes (frequency may be greater than daily in some areas)
- Immediate spot removal to prevent permanent staining

A complete carpet care program, consisting of these stages, begins at the entrance to the building:

1. Preventive Measures – capture of soil entering the building through the use of matting at all entrances.

Preventive measures consist of using entrance mats; both inside and outside the building. Outdoor mats are designed to trap large amounts of debris and soils, from the soles of footwear, and therefore any matting fitted should have the capability to scrape off and hold that material. Inside mats should be used to remove smaller particles of dirt, as well as oils, and other soiling that can be tracked in from outside.

To optimise mat performance and provide a strong first line of defence in keeping carpets cleaner for longer, they should be cleaned on a regular basis – more frequently than the actual carpet. If accumulated soil is not removed, the mat will soon become overloaded with dirt, and will therefore fail to prevent the tracking of this dirt into the building, and ultimately onto the carpet surfaces.

2. Vacuuming – removes 90% of dry soils that can accelerate wear and fibre abrasion, and it is therefore an essential step to preserving the carpet life and appearance.

Vacuuming should be carried out at a minimum of on a daily basis, however in some instances, it may be necessary to vacuum some areas such as squeeze points and main traffic lanes more frequently.

During the vacuuming process, be vigilant for any new or fresh staining, and attend to these as soon as possible

VACUUM FREQUENTLY

- Thorough vacuuming removes dirt particles that dull the carpet's appearance and cause fibre damage.
- Make sure your vacuum cleaner is in good working order; remember to change dust bags and clean filters regularly.
- Heavy traffic areas like stairs and corridors should be vacuumed daily.
- Vacuum cleaners should have high suction and an adjustable electric brush, set to the highest setting.

3. Spot and Spill Removal

EVERYDAY SPILLS

- Everyday spills simply require a light clean with a water and preferably the use of a wet/dry vacuum ie; Little Green Bissell.

DEAL WITH STAINS AS SOON AS POSSIBLE

- The faster you act, the better the results.
 - First, remove as much of the foreign material as possible: carefully scrape off thick or sticky material with a spoon, vacuum up crusty pieces if it is dry
 - You can easily remove most stains by simply dabbing at them with a clean cloth and luke warm water. Never scrub the stain.
- For hard to remove stains, please refer to www.james.eu/en/products/carpet-rug

PREVENT SOILING AND PILE DAMAGE

- Place walk-off mats at all entrances.
- Use carpet protectors under heavy furniture and furniture with castors.

ANNUAL PROFESSIONAL CLEAN

- When a carpet appears dirty even after vacuuming, it's time for a professional clean.
- Consult a professional cleaner for the best method of cleaning.

Your map to total solution carpet care:

There are many ways to clean commercial carpeting. To determine the best for your requirements, you should map out the types of traffic in your facility's carpeted areas. Using a copy of your building's floor plan, categorise and label traffic areas as heavy, medium, or light, and then plan the maintenance for each area.

You are now on your way to total carpet care, provided in an effort to increase your return on investment of your floor coverings. For additional information pertaining to Specifications and Warranties please feel free to contact us on 0800 377 753 or info@belgotex.co.nz.

